



**Happier | Healthier | Hopeful**



QUALITY PEOPLE SERVICES EFFICIENCY



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## TRUST OBJECTIVES 2016/17

### **Sustaining and spreading the positive impact of our cultural change across the whole system.**

Supporting the stabilisation of services NOW and building a solid base for service development and transformation through partnership work.

### **Leading the co-production, development and implementation of the agreed 'out of hospital' care model.**

Providing the platform for developing shared back office and clinical support services across organisations.

### **Providing our expertise and leadership to the delivery of county-wide services.**

#### Community

- 1 Develop and agree place based population health plans to deliver more care outside hospital aligned with Success Regime and Better Care Together programmes through Integrated Care Communities (ICCs).
- 2 Involve communities in service development through community engagement plans, Participation Strategy
- 3 Develop workforce models for the ICCs.
- 4 Agree service development plan and approach to community hospital/unit bed consolidation in the north of the county (exc Millom).
- 5 Optimise system resilience and patient flow.

#### Specialist

- 6 Lead the local transformational care agenda across Cumbria for the Learning Disabilities pathways with the aim of avoiding unnecessary admissions and/or reducing the time spent as an inpatient admission.
- 7 By March 2017, develop a digital strategy for all of the services in the Care Group; this will include use of telehealth, apps and social media and learning from exemplar sites, in line with the digital roadmap.
- 8 Sustain Referral to Treatment performance across all aspects of the consultant-led service offer for patients by July 2016.
- 9 Secure the future arrangements for Neurology services in line with national intentions for the commissioning of specialised services.

#### Mental Health

- 10 Develop a more efficient system of investigation and lessons learnt positively impacting on improvements in the quality of care of our patients.
- 11 Develop a preferred option to deliver fit for purpose inpatient services.
- 12 Improve response to Emergency Mental Health with Cumbria Police and NHS Cumbria CCG.
- 13 Addressing the workforce issues that are driving the overspend and returning to budgetary balance.

#### Children and Families

- 14 Improve the Quality, Safety & Safeguarding system within the care group. Focusing on improving support for staff and embedding lessons learned.
- 15 To develop integrated models of care to place based population health alongside Better Care Together/Success Regime.
- 16 To contribute to the whole system approach with a focus on crisis management and Primary Mental Health and Early Intervention Service.
- 17 Remodel and retain the provision of the 0-19 universal services and immunisations within the available financial envelope.
- 18 Improve access times across Paediatrics, Adiology Speech Language Therapy.

#### Support Services

- 19 Oversee and support system wide engagement and comms activity across strategic transformation programmes and within CPFT in line with our Participation Strategy.
- 20 Deliver estates solutions for services to support transformation.
- 21 Roll-out of EPR into Children & Families & Mental Health Care Group.
- 22 Make real improvements in quality (experience, safety and outcomes) from our improved quality governance approach.
- 23 Support our staff through a focus on workforce and recruitment, leadership, team work, continuous improvement and continuous professional development improvement outlined in People & Organisational Development Plan.

Other Service / Departmental **2016/17 Objectives**

Personal Objectives **2016/17**